# Ha Nguyen

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#### **SUMMARY**

My research integrates learning sciences, learning analytics, and human-centered design to promote deeper learning in Science, Technology, Engineering, and Math (STEM) contexts for diverse learners. Towards this end, I examine how to design technologies to foster collaboration in student discussion, how data visualizations can provide actionable feedback to teachers to improve teaching, and how to provide adaptive, formative feedback for learners' self-directed learning.

# EDUCATION Expected 2022

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2020	University of California-Irvine, Master's Degree, Education.			
2018	Duke University, Bachelor's Degree, Public Policy, Japanese, Minor in Education.			
GRANTS, HONORS & AWARDS				
2021	DI Designing a Conversational Agent in Callaborative Discussion for Systems			

University of California-Irvine, PhD, Education.

2021	<b>P1.</b> Designing a Conversational Agent in Collaborative Discussion for Systems
	Thinking. Center for Teacher Development and Professional Practice; \$2000.
2021	Recipient, Michael E. Martinez Prize for Outstanding Educational Research and
	Service
2021	Best Paper Nominee, International Conference of Quantitative Ethnography.
2020	Honorable Mention for Best Paper, Conference on Educational Data Science.
2018-2023	Provost Fellowship, UC Irvine.
2018	Dean's Recruitment Fellowship, UC Irvine
2018	Phi Beta Kappa Honors Society
2018	Highest Distinction in Public Policy and Holton Prize for Innovative Work in
	Education for senior thesis.
2014-2018	University Scholars, A full, four-year merit scholarship for students with potential to
	research interdisciplinary interests.

## PEER-REVIEWED PUBLICATIONS

Nguyen, H., Lim, K.Y., Fischer, C., Wu, L., Washington, G., & Warschauer, M. (2021). Peer support and temporality in regulated learning. *Learning & Instruction*. https://doi.org/10.1016/j.learninstruc.2021.101443

- **Nguyen, H.**, & Santagata, R. Impact of computer modeling on learning and teaching systems thinking. (2021). *Journal of Research in Science Teaching*. https://onlinelibrary.wiley.com/doi/10.1002/tea.21674
- Nguyen, H., Ahn, J., Belgrave, A., Lee, J., Cawelti, L., Kim, H.E., Prado, Y., Santagata, R., & Villavicencio, A. (2021) Establishing trustworthiness through algorithmic approaches to qualitative research. In *Second International Conference on Quantitative Ethnography*. Springer, Cham. https://doi.org/10.1007/978-3-030-67788-6\_4
- Ahn, J., **Nguyen, H.**, Campos, F., & Young, W. (2021). Transforming everyday information into practical analytics with crowdsourced assessment tasks. In *The 11th International Conference on Learning Analytics and Knowledge (LAK21)*. https://doi.org/10.1145/3448139.3448146

- Ahn, J., Campos, F., **Nguyen, H.**, Hays, M., & Morrison, J. (2021). Co-Designing for Privacy, Transparency, and Trust in K-12 Learning Analytics. In *The 11th International Conference on Learning Analytics and Knowledge (LAK21)*. https://doi.org/10.1145/3448139.3448145
- Ahn, J., **Nguyen, H.**, & Campos, F. From visible to understandable: Designing for teacher agency in education data visualizations. (2021). *Contemporary Issues in Technology & Teacher Education (CITE)*. https://citejournal.org/volume-21/issue-1-21/general/from-visible-to-understandable-designing-for-teacheragency-in-education-data-visualizations/
- Campos, F., Ahn, J., Digiacomo, D., **Nguyen, H.**, & Hays, M. One chart, many meanings: Making sense of sensemaking in learning analytics dashboard design. (2021). *Journal of Learning Analytics*. https://www.learning-analytics.info/index.php/JLA/article/view/7113
- Santagata, R., König, J., Scheiner, T., **Nguyen, H.**, Adleff, A.-K., Yang, X., & Kaiser, G. Mathematics teacher learning to notice: a systematic review of studies of video-supported teacher education. (2021). *ZDM*, *International Journal of Mathematics Education*. https://doi.org/10.1007/s11858-020-01216-z
- Nguyen, H., Wu, L., Fischer, C., Washington, G., & Warschauer, M. (2020). Increasing success in college: Examining the impact of a project-based introductory engineering course. *Journal of Engineering Education*. doi.org/10.1002/jee.20319
  - **Nguyen, H.** & Jenkins, J. (2020). In or out of sync: Federal funding and research in early childhood. *AERA Open 6(4)*. doi/10.1177/2332858420979568
  - **Nguyen, H.**, Wu, L., Washington, G., Lim, K.Y., & Fischer, C. (2020). Collaboration patterns and design practices in first-year project-based engineering. In *Proceedings of the 2020 American Society for Engineering Education Annual Conference & Exposition*.
  - **Nguyen, H.**, Lim, K.Y., Wu, L. Fischer, C., & Warschauer, M. (2020). "I thought we said": Perceived peer support, discourse cohesion, and regulation in engineering design. In *14th International Conference of the Learning Sciences:*Interdisciplinarity of the Learning Sciences, ICLS 2020. International Society of the Learning Sciences (ISLS).
  - **Nguyen, H.,** Ahn, J., Young, W., & Campos, F. (2020). Where's the learning in education crowdsourcing? In *Proceedings of the Seventh (2020) Annual ACM Conference on Learning@ Scale*. doi.org/10.1145/3386527.3406734
  - Nguyen, H., Garcia, L., Jacob, S., Richardson, D., & Warschauer, M. (2020). Reflection as formative assessment of computational thinking in elementary grades. In 14th International Conference of the Learning Sciences: Interdisciplinarity of the Learning Sciences, ICLS 2020. International Society of the Learning Sciences (ISLS).

- Nguyen, H., Garcia, L., Jacob, S., Richardson, D., & Warschauer, M. (2020).

  Elementary teachers' use of video reflections to reinforce computer science language and concepts. In *Proceedings of the Research on Equity and Sustained Participation in Engineering, Computing, and Technology*, IEEE Computer Society.
- Zhou, N., **Nguyen, H.**, Fischer, C., Richardson, D., & Warschauer, M. (2020) Hybrid professional development program to promote high school teachers' self-efficacy in computer science classroom. *ACM Transactions on Computing Education*. doi/10.1145/3410631
- Jacob, S., Nguyen, H., Garcia, L., Richardson, D., & Warschauer, M. (2020). Teaching computational thinking to multilingual students through inquiry-based learning. In *Proceedings of the Research on Equity and Sustained Participation in Engineering, Computing, and Technology*, IEEE Computer Society.

Jacob, S., **Nguyen, H.**, Tofel-Grehl, C., Richardson, D., & Warschauer, M. (2018). Teaching computational thinking to English learners. *NYS TESOL Journal*, 5(2), 12-24.

#### **BOOK CHAPTERS**

- Nguyen, H., Campos, F., & Ahn, J. (2021). Designing for generative uncertainty in learning dashboards. In Ifenthaler, D., & Muhittin, S. (Eds), Visualizations and Dashboards for Learning Analytics.
  - **Nguyen, H.**, Campos, F., & Ahn, J. (2021). Expanding the design space of data and action in education: What co-designing with educators reveal about current possibilities and limitations. In Bowers, A. (Ed), *Data Visualization*, *Dashboards*, and Evidence Use in Schools: Data Collaborative Workshop Perspectives of Educators, Researchers, and Data Scientists. Teachers College, Columbia University. New York, NY. https://doi.org/10.7916/d8-jj2g-e225

#### **CONFERENCE PRESENTATIONS**

Undergraduate mentees are underlined.

- **Nguyen, H.**, Lim, K.Y., Fischer, C., & Wu, L. (2021, June). Using relational event modeling to capture shared regulation interactions in collaborative learning. Poster presented at *The Annual Meeting of the International Society of the Learning Sciences*.
- Rosenberg, J., & **Nguyen, H.** (2021, April). How K-12 school districts communicated during the COVID-19 pandemic: A study using Facebook data. Poster presented at *The 11th International Conference on Learning Analytics and Knowledge (LAK21)*
- **Nguyen, H.**, Ludovise, S., <u>Wang, J., Huse, J.</u>, & Santagata, R. (2021, April). Modeling tools and systems thinking patterns in middle school. Paper presented at *AERA Annual Meeting 2021*.
- **Nguyen, H.**, Ahn, J., Belgrave, A., Lee, J., Cawelti, L., Kim, H.E., Prado, Y., Santagata, R., & Villavicencio, A. (2021, April). Combining algorithmic approaches and human insights to establish trustworthiness in qualitative research. Paper presented at *AERA Annual Meeting 2021*.

2018

2021

- **Nguyen, H.**, Schmidt, D., Santagata, R.(2020, November). Crystal Code: Examining the impact of computational modeling on scientific systems thinking. Poster presented at *International Society for Technology in Education (ISTE)*. Anaheim, CA.
- **Nguyen, H.** (2020, September). In or out of sync: Funding in early childhood through text analytics. Paper presented at *Conference on Educational Data Science*, Stanford, CA. [Honorable Mention for Best Paper]
- **Nguyen, H.**, Santagata, R., & Warschauer, M. (2020, April). Co-design dynamics in community science education: Teachers, researchers, and community partners. *Paper presented at Annual American Educational Research Association*. San Francisco, CA. (Conference canceled)
- Fischer, C., **Nguyen, H.**, Feng, Y., Fiorini, S., Kalender, Y., McKay, T., ..., & Warschauer, M. (2020, April). Advanced placement course credit and undergraduate student success in STEM gateway courses. Paper presented at *Annual American Educational Research Association*. San Francisco, CA. (Conference canceled)
- Wegemer, C., Clark, H., Gyles, S., Kochmanski, N., Lee, U., **Nguyen, H.**, ..., & Steiss, J. (2020, April). Advancing research-practice partnerships: Leveraging the positionality of graduate student researchers. Poster presented at *Annual American Educational Research Association*. San Francisco, CA. (Conference canceled)
- Jacob, S., **Nguyen, H.**, Garcia, L., Richardson, D., & Warschauer, M. (2019, October). Design of Computational Thinking Curriculum for Multilingual Learners [Presentation]. Connected Learning Summit. Irvine, CA.
  - **Nguyen, H.** (2019, September). Social Discourse to Promote Computational Thinking [Paper]. Paper presented at the Learning Sciences Graduate Student Conference. Evanston, IL.
  - **Nguyen, H.** Autonomous, but Together: Elementary Teachers' Self-Efficacy and Autonomy [Paper]. Annual American Educational Research Association. April 2019. Toronto, Canada
  - Jacob, S., **Nguyen, H**., Richardson, D., & Warschauer, M. Developing a Computational Thinking Curriculum for Multilingual Students: An Experience Report [Poster]. Research on Equity and Sustained Participation in Computing, Engineering, & Technology. February 2019. Minneapolis, MN.

#### **WORK IN PROGRESS**

Revise & Resubmit

- Jacob, S., Jonathan, M., **Nguyen, H.**, Richardson, D., & Warschauer, M. Examining the what, why, and how of multilingual student identity development in computer science. *ACM Transactions on Computing Education*.
- Fischer, C., **Nguyen, H.**, Feng, Y., Fiorini, S., Kalender, Y., McKay, T., ..., & Warschauer, M. Advanced Placement course credit and undergraduate student success in STEM gateway courses. *Journal of Research in Science Teaching*.

2019

Fischer, C., **Nguyen, H.**, Estrella, G., & Collins, P. Examining benefits of lectures and inquiry-based laboratories for language minority students in science gateway courses. *Plos One*.

Under review

**Nguyen, H.** Let's Teach Kibot: Discovering Discussion Patterns between Student Groups and Two Conversational Agent Designs.

In preparation

Ahn, J., **Nguyen, H.**, Lopez, J., Chew, P., Ali, A., & Homer, B. Reminders, Reflections, and Relationships: Insights from the Design of a Chatbot for College Advising.

#### TEACHING & MENTORING

Course

**EDUC 10:** Educational Research Design (Teaching assistant). Undergraduate course that guides students through the process of conducting educational research, by creating research questions, literature reviews, and qualitative and quantitative research designs. Enrollment: 125 students.

Workshop

**Quantitative Ethnography Accelerator Program** (Facilitator). 4-week research program for researchers interested in applying quantitative ethnography methodologies to integrate analytics into analyses of large-scale qualitative data.

**Headway Program** (Lead Mentor). 12-week program that guides high school and undergraduate students from Vietnamese schools through conducting independent research. 2021. Enrollment: 40 students.

**R for Data Science** (Facilitator). 8-week workshop series at UCI that introduces undergraduate and graduate students to data processing, visualization, and analyses in R. 2019-2021. Enrollment: 25-30 students per session.

**Graphs & Visualizations in R** (Facilitator). 1-session workshop to introduce undergraduate students to data visualizations in R. Center for Creating Opportunities through Education. 2019.

**Computational Thinking Research from a Design-Based Approach**. (Facilitator). Google ExploreCSR, Long Beach, CA. 2019

**Undergraduate Club Lightbulb Conversation.** (Mentor). Workshop to introduce undergraduate students at UCI to higher education and educational research. 2019.

K-12 settings

Freedom School Partner, Charlotte, NC (K-2 Teacher). 2015.

**Durham Public Schools**, Durham, NC (Teaching Assistant). 2014-2018.

#### HIGHLIGHTED EXPERIENCES

2018-2021

**Researcher, Practical Measures, Routines and Representations** (NSF Grants 1719744; 1620851; 1621238; 1620863)

Advisor: June Ahn, UC Irvine

- Design the front-end of a <u>data visualization platform (https://edsight.io)</u>.
- Manage usability testing. Collaborate with U.S. school stakeholders (teachers, instructional coaches, and school administrators) to define research questions, conduct studies, and develop designs.
- Conduct interviews, usability testing, co-design sessions, user journey mapping, and field studies

2020

**Consultant.** Proposal to the Spencer Foundation: Research Grants on Education. School's Out For . . . Spring? Understanding the Response of School Districts in the United States to COVID-19-Related Disruptions (unfunded).

Collaborators: Joshua Rosenberg (University of Tennessee Knoxville), Teomara Rutherford (University of Delaware), Daniel Anderson (University of Oregon), Rachel S. White (Old Dominion University), Royce Kimmons (Brigham Young University).

2019-2021

**Researcher, Data Scientist**. Lilobot (IES grant R305H180051)

Advisor: June Ahn (UC Irvine)

- Design the front-end of a mobile interface for a chatbot aimed at increasing college enrollment.
- Develop natural language processing pipelines to model conversation topics, predict FAQ intents, and detect sentiment to match students with mentors.

2018-2020

**Community Research Fellow.** Orange County Education Collaborative (OCEAN) Advisor: June Ahn (UC Irvine)

- Conduct qualitative and quantitative analyses of effectiveness and perceptions towards school improvement within an improvement network.
- 2018-2019

Researcher. CONECTAR: Collaborative Network of Educators for Computational Thinking for All Research (NSF Grants 1738825, 1923136)

Advisor: Mark Warschauer (UC Irvine)

- Develop materials with linguistic scaffolding to teach computer science for upper elementary students as part of a research-practice partnership.
- Perform qualitative and quantitative analyses of student learning in computer science.
- Facilitate professional development in computer science for teachers.

## **INVITED PRESENTATIONS**

2021 Routines in Education Data Visualizations. Presentation at National Network of Education Research data club. April 2021. Remote.

Equitable Practices in Cross-Institutional Research Projects. Presentation at the Sloan 2020 Equity and Inclusion in STEM Introductory Courses Meeting. June 2020. Remote.

2019 Educational Dashboard Expo. NSF Education Data Analytics Collaborative Workshop. December 2019. New York, NY.

> Advanced Placement Course Credit and Student Success in STEM Gateway Courses. Presentation at the Sloan Equity and Inclusion in STEM Introductory Courses Meeting. June 2019. Ann Arbor, MI.

> Design Thinking in Education. Workshop in Design Learning Environment class, UCI Masters of Arts in Teaching Program. July 2019. Irvine, CA.

**SERVICES & OUTREACH Services to the University** 

2021	Lab Coordinator, Digital Learning Lab
	School of Education DECADE PhD Peer Buddy
2020	Lab Coordinator, Digital Learning Lab
2018-2021	Lab Coordinator, Design & Partnership Lab Mentored undergraduate research assistants (Joiah Huse, Laura Wang, Dorthy Schmidt, Devin Rankin, Jingyi Su, Jose Cuevas, Karina Baeza, Jennifer Chau, Natasha Jain- Poster, Claudia Sorlis, Brooke Bierling, Shweta Karkee, Alondra Perez)

Services to the Profession 2021-Present Reviewer, AERA Conference		
2021-Present	Reviewer, Educational Researcher	
2020-Present	Reviewer, AERA Open	
2020-Present	Reviewer, Journal of Engineering Education	
2020-Present	Reviewer, International Conference of Quantitative Ethnography	
2020-Present	Reviewer, Learning Analytics & Knowledge Conference	
2020-Present	Reviewer, Educational Researcher	
2018-2019	Reviewer, American Society of Engineering Education	
2018-2019	Reviewer, ACM Special Interest Group on Computer Science Education	
2018-Present	Reviewer, International Society of Learning Sciences	